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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Thursday, May 29, 2014 7:06 PM  
**To:**  
**Subject:** Internal notification for: G\_0000192943 Stop Delivery Order - Certain 2014 Chevrolet Silverado and GMC Sierra; 2015 Chevrolet Silverado, Tahoe, Suburban; GMC Sierra (Noncompliance Recall 14315)  
**Attachments:** 14315 Stop Delivery VINs.xlsx

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Date: 5/29/2014 Ref. number: Service / Field Action / G\_0000192943  
Subject: **Stop Delivery Order - Certain 2014 Chevrolet Silverado and GMC Sierra; 2015 Chevrolet Silverado, Tahoe, Suburban; GMC Sierra (Noncompliance Recall 14315)**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3154  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** May 29, 2014

**Subject:** Stop Delivery Order (Noncompliance Recall 14315)

**Models:** 2014 Chevrolet Silverado  
2014 GMC Sierra  
2015 Chevrolet Silverado, Tahoe, Suburban  
2015 GMC Sierra  
Equipped with Base Radio ( IO3 ) and internal amplifier ( UQ3/UQ5)

**To:** All Chevrolet and GMC Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2014 model year Chevrolet Silverado and 2014 GMC Sierra vehicles and 2015 Chevrolet Silverado, Tahoe, Suburban and 2015 GMC Sierra vehicles equipped with Base Radio (IO3) and internal amplifier (UQ3/UQ5). The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you.

The radios in these vehicles may fail to conform to Federal/Canada Motor Vehicle Safety Standards (MVSS 114 & 208). On these vehicles, the radio may become inoperative, causing a no-chime

condition. There would not be an audible warning if the key is in the ignition and the driver door is opened. Also, there would not be a seat belt audible warning. Radio and chime functions are not restored until the battery is disconnected and reconnected.

**All 2014 model year Chevrolet Silverado and 2014 GMC Sierra vehicles and 2015 Chevrolet Silverado, Tahoe, Suburban and 2015 GMC Sierra vehicles equipped with Base Radio (IO3) and internal amplifier (UQ3/UQ5) that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.**

All other 2014 model year Chevrolet Silverado and 2014 GMC Sierra vehicles and 2015 Chevrolet Silverado, Tahoe, Suburban and 2015 GMC Sierra vehicles model year vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.


We anticipate that the bulletin will be released on Friday, May 30.

Please do not call GM Technical Assistance.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 [14315 Stop Delivery VINs.xlsx](#) MS Excel Workbook 2007 (715.0KB)  
14315 Stop Delivery VINs

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Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 6/29/2014

Expires: 5/29/2015