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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Wednesday, May 28, 2014 5:45 PM  
**To:** ..  
**Subject:** Internal notification for: G\_0000192861 14187 - Safety Recall - Stop Delivery Released Upon Completion of Service Procedure - Front Safety Belt Anchor  
**Attachments:** 14187 Bulletin.pdf

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Date: 5/28/2014 Ref. number: Service / Field Action / G\_0000192861  
Subject: 14187 - Safety Recall - Stop Delivery Released Upon Completion of Service Procedure - Front Safety Belt Anchor

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3251  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** May 28, 2014

**Subject:** 14187 - Safety Recall  
Stop Delivery Released Upon Completion of Service Procedure  
Front Safety Belt Anchor

**Models:** 2009-2014 Buick Enclave  
2009-2014 Chevrolet Traverse  
2009-2014 GMC Acadia  
2009-2010 Saturn Outlook

**To:** All General Motors Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager and Warranty Administrator

General Motors is releasing Safety Recall 14187 today. Please see the attached bulletin for details.

**Vehicles involved in this recall were placed on stop delivery May 19, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.**

**All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.**

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Investigate Vehicle History screen in GWM will be updated in the near future.

**Campaign Initiation Detail Report (CIDR)**


The CIDR will be available in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 14187 Bulletin.pdf Acrobat PDF (525.8KB)  
14187 Bulletin

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Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 11/28/2014

Expires: 5/28/2015