From:

Subject:

gm\_gmssg\_q01 <nobody@gm.com>

Sent:

Tuesday, May 27, 2014 2:53 PM

To:

- - -- -- -

Internal notification for: G\_0000192755 Noncompliance Recalls 14082C and 14105B -

Passenger Side Instrument Panel Performance - Revised

Attachments:

14082C bulletin.pdf; 14105B bulletin.pdf

Date: 5/27/2014

Ref. number: Service / Field Action / G\_0000192755

Subject: Noncompliance Recalls 14082C and 14105B - Passenger Side Instrument Panel Performance - Revised

## **GM CUSTOMER CARE AND AFTERSALES** DCS3249 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

May 27, 2014

Subject:

Noncompliance Recalls 14082C and 14105B - Revised

Passenger Side Instrument Panel Performance

Revised Service Procedure

Models:

2009-14 Chevrolet Express and GMC Savana Equipped with Front

Passenger Side Airbag (AK5)

To:

All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

Step 3 of the service procedures have been revised. Please discard all copies of bulletins 14082B and 14105A.

## END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

14082C bulletin.pdf Acrobat PDF (466.1KB)

14082C bulletin

14105B bulletin.pdf Acrobat PDF (746.9KB)

14105B bulletin

Contact nan

E-Mail:

Department: Service - Brand Quality

Phone: