

**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Thursday, May 22, 2014 7:25 PM  
**To:**  
**Subject:** Internal notification for: G\_0000192502 Stop Delivery Order (14251)  
**Attachments:** STOP DELIVERY 14251 US Stock List.xlsx

Date: 5/22/2014

Ref. number: Service / Field Action / G\_0000192502

Subject: **Stop Delivery Order (14251)**

**GM CUSTOMER CARE AND AFTERSALES  
DCS3246  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** May 22, 2014

**Subject:** Stop Delivery Order  
(GM Tracking Number 14251)

**Models:** 2015 Cadillac Escalade, Escalade ESV  
2014-2015 Chevrolet Silverado  
2015 Chevrolet Suburban, Tahoe  
2014-2015 GMC Sierra  
2015 Yukon, Yukon XL

**To:** All Cadillac, Chevrolet and GMC Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2015 model year (MY) Cadillac Escalade and Escalade ESV, 2014-2015 MY Chevrolet Silverado, 2015 MY Chevrolet Suburban and Tahoe, 2014-2015 MY GMC Sierra and 2015 MY Yukon and Yukon XL vehicles. The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2015 model year (MY) Cadillac Escalade and Escalade ESV, 2014-2015 MY Chevrolet Silverado, 2015 MY Chevrolet Suburban and Tahoe, 2014-2015 MY GMC Sierra and 2015 MY Yukon and Yukon

XL vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

This stop delivery involves 2,411 Chevrolet, 1,127 GMC and 3 Cadillac vehicles. All other 2015 model year (MY) Cadillac Escalade and Escalade ESV, 2014-2015 MY Chevrolet Silverado, 2015 MY Chevrolet Suburban and Tahoe, 2014-2015 MY GMC Sierra and 2015 MY Yukon and Yukon XL vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.

A detailed investigation is being conducted to fully understand the issue and possible remedies. No further information is available at this time.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

**END OF MESSAGE**  
**GM CUSTOMER CARE AND AFTERSALES**

---

Message Attachment(s):

 STOP\_DELIVERY\_14251\_US\_Stock\_List.xlsx MS Excel Workbook 2007 (100.0KB)  
Stop Delivery 14251 US Stock List

---

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 11/22/2014

Expires: 5/22/2015