

From: [redacted]
Sent: Thursday, May 22, 2014 12:48 PM
To: Lori L. Thomas, [redacted]
Subject: FW: Internal notification for: G_0000192486 Accessory DVD Player - PN 22924616
Attachments: GM Style Sheet.css; Accessory DVD Player - PN 22924616.htm

FYI

From: gm_gmssg_q01 [mailto:nobody@gm.com]
Sent: Thursday, May 22, 2014 12:44 PM
To: Beverly Ogans
Subject: Internal notification for: G_0000192486 Accessory DVD Player - PN 22924616



Date: 5/22/2014 Ref. number: Service / Service Operations / G_0000192486
Subject: **Accessory DVD Player - PN 22924616**

GM CUSTOMER CARE & AFTERSALES
URGENT - DISTRIBUTE IMMEDIATELY

DATE	May 21, 2014
SUBJECT	Accessory DVD Player - PN 22924616
MODELS	2015 Chevrolet Tahoe / Suburban & Silverado HD 2014 Chevrolet Silverado LD 2015 GMC Yukon, Yukon XL, Yukon Denali & Sierra HD 2014 GMC Sierra LD 2015 Cadillac Escalade, Escalade ESV
TO	All Chevrolet Dealers All GMC Dealers ALL Cadillac Dealers
ATTN	Parts Manager, Parts Counter Person, Service Manager, Sales Manager, Warranty Administrator

The Accessory DVD Player is being redesigned by engineering. At this time, we do not have timing on when new kits will be available.

The old Accessory DVD Player kit (PN 22924616), were placed on STOP SALE and parts are being returned. If any dealerships still have PN 22924616, Please contact your local ADI or lori.l.thomas@gm.com to have the parts returned.

If you had a DVD player (PN 22924616) installed, there will be a future communication on next steps.

We apologize for any inconvenience this has caused.

Thank you for your cooperation.

END OF MESSAGE

GM CUSTOMER CARE & AFTERSALES

Contact name: [redacted] E-Mail: [redacted]
Department: Service - Brand Quality Phone: -
Intended roles: Parts Counter Person, Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator
Archives: 7/22/2014 Expires: 5/22/2015