
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, May 21, 2014 6:32 PM
To: :
Subject: Internal notification for: G_0000192408 Noncompliance Recalls 14220 and 14249 - Release from Stop Delivery Upon Completion of Recall
Attachments: 14220 bulletin.pdf; 14249 bulletin.pdf; 14220 Inventory VINs.xlsx; 14249 Inventory VINs.xlsx

Date: 5/21/2014 Ref. number: Service / Field Action / G_0000192408
Subject: **Noncompliance Recalls 14220 and 14249 - Release from Stop Delivery Upon Completion of Recall**

**GM CUSTOMER CARE AND AFTERSALES
DCS3244
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 21, 2014

Subject: Noncompliance Recalls 14220 and 14249 – Release from Stop Delivery Upon Completion of Recall
Passenger Airbag Partial Deployment

Models: 2015 Cadillac Escalade and Escalade ESV

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

General Motors is releasing Noncompliance Recalls 14220 and 14249 today. The total number of U.S. vehicles involved is approximately 2,000 for Noncompliance Recall 14220, and 900 for Noncompliance Recall 14249. Please see the attached bulletins for details.

Vehicles involved in this recall were placed on stop delivery May 14, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing has not been determined.

Global Connect (GWM)





The "Investigate Vehicle History" (IVH) screen will be updated May 23, 2014. Lists of involved vehicle dealer inventory are attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

-  [14220_bulletin.pdf](#) Acrobat PDF (214.3KB)
14220 bulletin
-  [14249_bulletin.pdf](#) Acrobat PDF (408.4KB)
14249 bulletin
-  [14220_Inventory_VINs.xlsx](#) MS Excel Workbook 2007 (49.67KB)
14220 Inventory VINs
-  [14249_Inventory_VINs.xlsx](#) MS Excel Workbook 2007 (28.32KB)
14249 Inventory VINs

Contact name: L

E-Mail: [L](#)

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 6/21/2014

Expires: 5/21/2015