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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Thursday, May 22, 2014 6:50 AM  
**To:** [  
**Subject:** Internal notification for: G\_0000192383 12316B - Service Update - Improper Differential Ring Gear Weld - Revised  
**Attachments:** 12316B bulletin.pdf

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Date: 5/22/2014 Ref. number: Service / Field Action / G\_0000192383  
Subject: **12316B - Service Update - Improper Differential Ring Gear Weld - Revised**

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GM CUSTOMER CARE AND AFTERSALES  
DCS3243  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 22, 2014

Subject: 12316B – Service Update  
Improper Differential Ring Gear Weld  
Revised Part Information Section

Models: 2013 Cadillac ATS RWD

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

The Part Information section in this bulletin has been revised. Differential carrier assemblies should now be ordered through GMCC&A. Please discard all copies of bulletin 12316A.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 [12316B bulletin.pdf](#) Acrobat PDF (116.7KB)  
12316B bulletin

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Contact name:	E-Mail: ?
Department: Service - Brand Quality	Phone:
Intended roles: General Manager, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator	
Archives: 6/22/2014	Expires: 5/22/2015