
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, May 20, 2014 10:54 AM
To:
Subject: Internal notification for: G_0000192308 Stop Delivery Order - 2015 Cadillac Escalade, Escalade ESV - Additional Vehicles Involved - VIN List Update
Attachments: 14220 Stop Delivery VINs rev 052014.xlsx

Date: 5/20/2014 Ref. number: Service / Field Action / G_0000192308
Subject: **Stop Delivery Order - 2015 Cadillac Escalade, Escalade ESV - Additional Vehicles Involved - VIN List Update**

GM CUSTOMER CARE AND AFTERSALES
DCS3242
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2014

Subject: Stop Delivery Order – Additional Vehicles Involved - VIN List Update
Noncompliance Recall 14220

Models: 2015 Cadillac Escalade, Escalade ESV

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

Additional Escalade and Escalade ESV vehicles are being added to the stop delivery order. Please discard all previous VIN lists.

The attached revised list provides the Vehicle Identification Number (VIN) of each involved vehicle on stop delivery. All other VINs that do not appear on list are released from this stop delivery. The list is sorted by dealer Business Associate Code (BAC) for easy reference.

All 2015 model year Cadillac Escalade and Cadillac Escalade ESV vehicles that are in dealer inventory or may be arriving at dealerships and are listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.


All other 2015 model year Cadillac Escalade and Cadillac Escalade ESV vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14220 Stop Delivery VINs rev 052014.xlsx MS Excel Workbook 2007 (465.9KB)
Stop Delivery VIN List rev 5-10-14

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 6/20/2014

Expires: 5/20/2015