

**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Tuesday, May 20, 2014 10:38 AM  
**To:**  
**Subject:** Internal notification for: G\_0000192302 14132A - Safety Recall - Lag in Acceleration - Customer Letter Added  
**Attachments:** 14132A bulletin.pdf

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Date: 5/20/2014 Ref. number: Service / Field Action / G\_0000192302  
Subject: **14132A - Safety Recall - Lag in Acceleration - Customer Letter Added**

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GM CUSTOMER CARE AND AFTERSALES  
DCS3241  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2014

Subject: 14132A – Safety Recall  
Lag in Acceleration  
Customer Letter Added

Models: 2013 Cadillac SRX Equipped with 3.6L Engine (LFX)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

Bulletin 14132A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14132.


**Customer Letter Mailing**

The customer letter mailing will begin on June 3, 2014.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 14132A bulletin.pdf Acrobat PDF (155.8KB)  
14132A bulletin

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Contact name: Department: Service - Brand Quality E-Mail: Phone:  
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator