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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Tuesday, February 25, 2014 3:00 PM  
**To:** .....  
**Subject:** Internal notification for: G\_0000186252 10285B - Customer Satisfaction Program - Vehicle Vibration - Reprogram PCM - Revised  
**Attachments:** 10285B bulletin.pdf

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Date: 2/25/2014 Ref. number: Service / Field Action / G\_0000186252  
Subject: 10285B - Customer Satisfaction Program - Vehicle Vibration - Reprogram PCM - Revised

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3143  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** February 25, 2014

**Subject:** 10285B – Customer Satisfaction Program  
Vehicle Vibration – Reprogram Powertrain Control Module  
Expiration Date Extended

**Models:** 2005-07 Saturn VUE Equipped with 5-Speed Automatic  
Transmission (MJ7/MJ8)

**To:** All Buick, Cadillac, Chevrolet, and GMC Dealers


**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

The expiration date for Customer Satisfaction Program 10285B has been extended to February 28, 2015. Please discard all copies of bulletin 10285A.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 10285B bulletin.pdf Acrobat PDF (200.9KB)  
10285B bulletin

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Contact name: E-Mail:  
Department: Service - Brand Quality Phone:  
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator