

# Rear Window Sunshade Rises With No Switch Input

Service  
Category Vehicle Interior

Section Interior Panels/Trim

Market USA

Toyota Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013 – 2014	Avalon, Avalon HV	

## Introduction

Some 2013 – 2014 model year Avalon and Avalon HV vehicles equipped with a rear window sunshade may exhibit a condition in which the sunshade rises with no switch input in high ambient temperatures. Follow the Repair Procedure in this bulletin to address this condition.

## Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
Avalon	TMMK	4T1BK1EB#EU128233
Avalon HV		4T1BD1EB#EU034210

## Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
85911-07010	85911-07011	Relay, Rear Sunshade	1

## Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL1415	R & R Relay, Rear Sunshade	0.9	85911-07010	87	74

### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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### Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	<a href="#">00002-06020-01</a>	1

\* Essential SST.

#### NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

### Repair Procedure

- Confirm that the customer experienced the sunshade rising with NO switch input under the following conditions:
  - Prior to the condition occurring, the vehicle was parked in the sun, in high ambient temperatures.
  - The sunshade was initially in the retracted position.
  - The condition occurred when the vehicle was shifted from Reverse to Park, or shifted from Reverse to Drive and accelerated to 9 mph (15 km/h).
- Confirm that sunshade operation is normal at room temperature.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- [2013 / 2014 Avalon](#):  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: Operation Check”*
- [2013 / 2014 Avalon HV](#):  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: Operation Check”*

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### Repair Procedure (Continued)

3. Remove and replace the Rear Sunshade Relay.

Refer to TIS, applicable model and model year Repair Manual:

- 2013 Avalon:  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: [Removal](#) / [Installation](#)”*
- 2013 Avalon HV:  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: [Removal](#) / [Installation](#)”*
- 2014 Avalon:  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: [Removal](#) / [Installation](#)”*
- 2014 Avalon HV:  
*Vehicle Interior – Interior Panels / Trim – “Interior Panels/Trim: Rear Sunshade System: [Removal](#) / [Installation](#)”*

4. Confirm normal operation of the rear window sunshade.