



TECHNICAL SERVICE BULLETIN

GROUP BODY ELECTRICAL	NUMBER 14-BE-003
DATE MARCH 2014	MODEL(S) VELOSTER (FS)

SUBJECT: VELOSTER CLOCK AND DATE SETTING VERIFICATION

DESCRIPTION: Certain Velosters may experience a clock event where the time is too fast or too slow. This bulletin describes the procedure of how to set and verify the clock. Both Audio and Navigation System settings should be verified using the procedures below before a radio replacement is made.

NAVIGATION



BASE AUDIO



Applicable Vehicle	Applicable Production Date Range
VELOSTER AND VELOSTER TURBO (FS)	*8/11/2011 – Current
<i>*Audio system software version has to be greater than 5.1.43</i>	

Warranty Information:
Normal Warranty Applies.

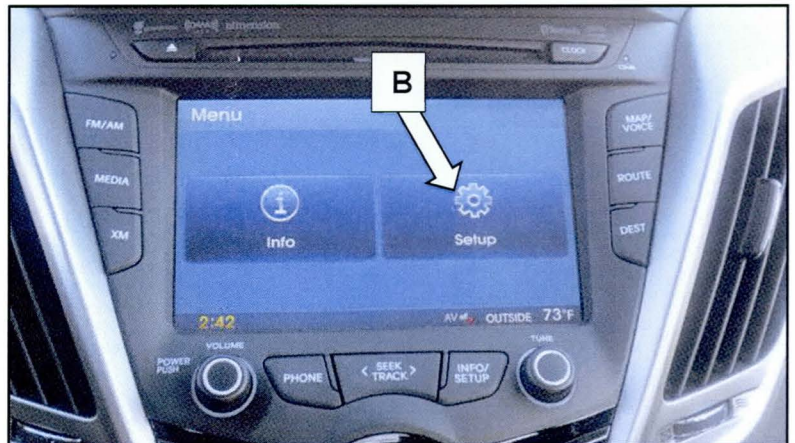
Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

PROCEDURE: NAVIGATION CLOCK SETTING VERIFICATION

1. With the radio ON, press the **INFO/SETUP** hard button (A).



2. Next, press the **SETUP** button on the display (B) while inside the Menu screen.



3. While inside the **SETUP** menu press Clock (C) on the display to enter the Clock setup menu.



- Verify that **GPS Time (D)** is set to **ON** inside the clock settings menu.

NOTICE

Veloster Navigation is GPS Time based, if the setting is **OFF**, the time will be incorrect.

Set Daylight savings time to the correct setting according to the vehicles region.



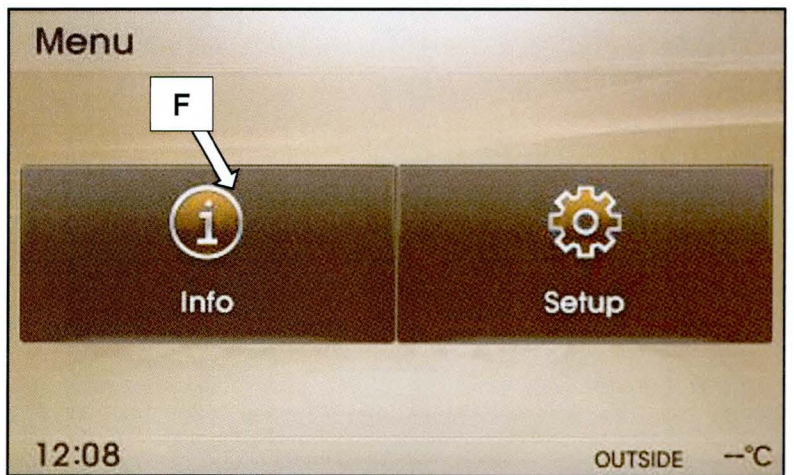
- Press **Done** to confirm any changes.

PROCEDURE: BASE AUDIO CLOCK AND DATE SETTING VERIFICATION

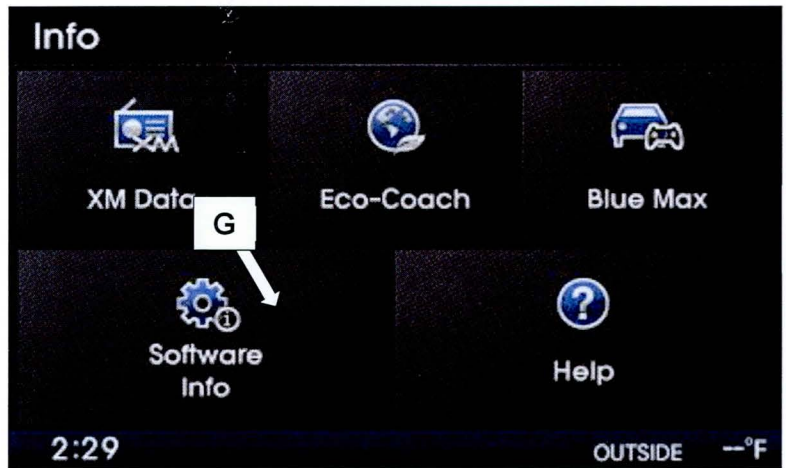
- With the radio turned **ON**, press the **INFO (E)** button.



- Select **Info** from the menu shown.



- Next select **Software Info** from inside the Info menu.

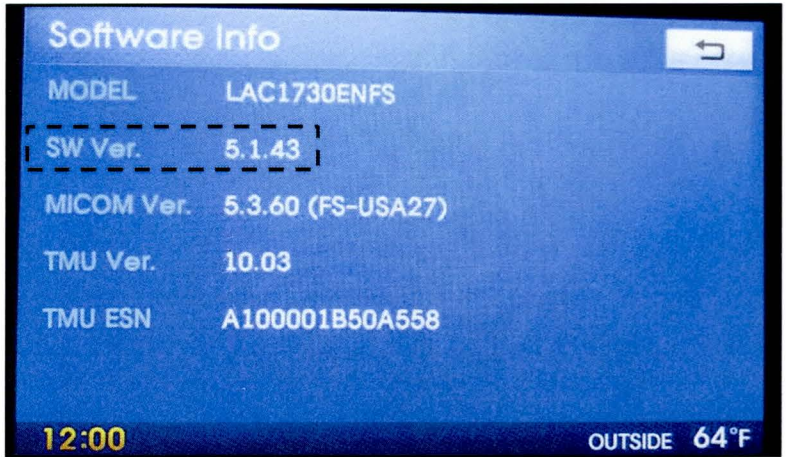


- Verify that the SW Ver. shown in the Software Info screen is equal to or greater than 5.1.43 shown.

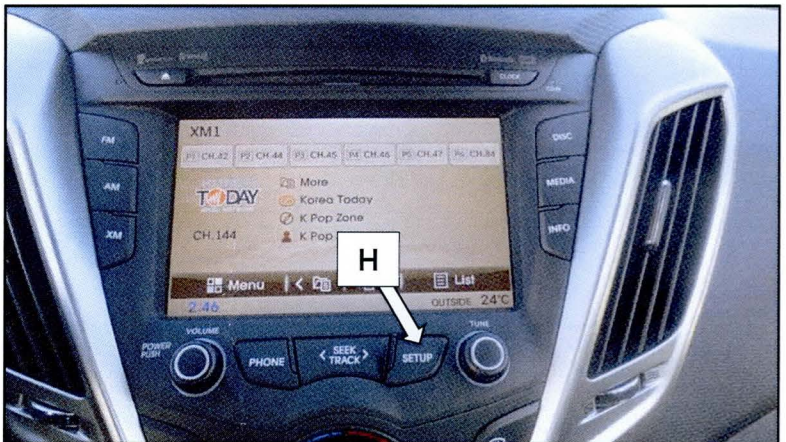
NOTICE

If SW Ver. is lower than 5.1.43, confirm if the VIN has an open update campaign and then continue to Clock Setting procedure (5) below.

If the VIN is not part of the Update Campaign VIN range, end Clock and Date Setting Verification here and replace the radio under normal warranty.



- After the software version has been verified press the **SETUP** button (H).



- Next, press the **Clock** button (I) on the display to enter the clock setup menu.



- From the Clock Settings menu, enter the current time then proceed to the Date Setup.

NOTICE

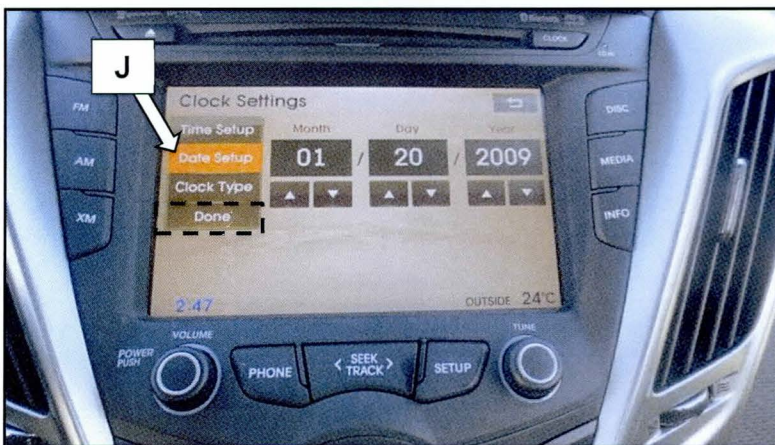
You can press **Done** to confirm the time change before saving the date to allow the changed time to increment before the date is entered.



- Choose **Date Setup** (J), and then enter the correct date.

NOTICE

Press **Done** to confirm all changes made inside the Clock Settings menu for the date and time.



- With both Time and Date saved, cycle the ignition OFF for 2 minutes and then turn the radio ON to verify time has incremented as expected.

10. If the time has not incremented as expected or if time is unchanged since starting the verification procedures, repeat applicable procedures to ensure that **Done** was pressed to save all changes.

NOTICE

Battery state of charge can affect the radios' ability to keep consistent time. If necessary, verify the battery health using TSB 13-EE-003.