
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, May 16, 2014 12:17 PM
To:
Subject: Internal notification for: G_0000192095 13420A - Safety Recall - Fuel Transfer Pump Malfunction - Customer Letter Added
Attachments: 13420A bulletin.pdf

Date: 5/16/2014 Ref. number: Service / Field Action / G_0000192095
Subject: **13420A - Safety Recall - Fuel Transfer Pump Malfunction - Customer Letter Added**

**GM CUSTOMER CARE AND AFTERSALES
DCS3234
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 16, 2014

Subject: 13420A – Safety Recall
Fuel Transfer Pump Malfunction
Customer Letter Added

Models: 2012-13 Chevrolet Silverado and GMC Sierra Chassis Cab
Equipped with 6.6L Diesel Engine (LML/LGH) and
Dual Fuel Tanks (N2N)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator


Bulletin 13420A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 13420.

Customer Letter Mailing

The customer letter mailing will begin on May 30, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 13420A bulletin.pdf Acrobat PDF (225.2KB)
13420A bulletin