From:

gm_gmssq_q01 <nobody@gm.com> Thursday, May 15, 2014 4:28 PM

Sent:

To:

Subject:

Internal notification for: G 0000192011 Stop Delivery Order - 2015 Cadillac Escalade -

VIN List

Attachments:

14220 Stop Delivery VINs.xlsx

Date: 5/15/2014

Ref. number: Service / Field Action / G_0000192011

Subject: Stop Delivery Order - 2015 Cadillac Escalade - VIN List

GM CUSTOMER CARE AND AFTERSALES DCS3231 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

May 15, 2014

Subject:

Stop Delivery Order – VIN List

Models:

2015 Cadillac Escalade

To:

All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Parts and Service Director,

and Service Manager

STOP DELIVERY ORDER

On May 14, 2014, all 2015 Cadillac Escalade vehicles were placed on stop delivery, via GlobalConnect Message # G_0000191919.

The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle that must remain on stop delivery. All other VINs that do not appear on list are released from this stop delivery. The list is sorted by dealer Business Associate Code (BAC) for easy reference.

All 2015 model year Cadillac Escalade vehicles that are in dealer inventory or may be arriving at dealerships and are listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2015 model year Cadillac Escalade vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

14220 Stop Delivery VINs.xlsx MS Excel Workbook 2007 (28.07KB) 14220 Stop Delivery VINs

Contact name:

E-Mail

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 6/15/2014

Expires: 5/15/2015