
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, May 13, 2014 12:57 PM
To: !
Subject: Internal notification for: G_0000191830 14096A - Emission Recall - Oxygen Sensor Fracture - Revised
Attachments: 14096A bulletin.pdf

Date: 5/13/2014 Ref. number: Service / Field Action / G_0000191830
Subject: **14096A - Emission Recall - Oxygen Sensor Fracture - Revised**

GM CUSTOMER CARE AND AFTERSALES
DCS3223
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 13, 2014

Subject: 14096A - Emission Recall
Oxygen Sensor Fracture
Revised Service Procedure

Models: 2011-13 Chevrolet Express and GMC Savana Cutaway Vans
Equipped with Gasoline Engine


To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

The service procedure has been revised to clarify the involved sensors. Please discard all copies of bulletin 14096.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14096A bulletin.pdf Acrobat PDF (325.3KB)
14096A bulletin

Contact name:
Department: Service - Brand Quality

E-Mail: _____
Phone: