
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Monday, May 12, 2014 4:59 PM
To:
Subject: Internal notification for: G_0000191735 13420 - Safety Recall - Fuel Transfer Pump Malfunction
Attachments: 13420 bulletin.pdf; 13420 Inventory VINs.xlsx

Date: 5/12/2014

Ref. number: Service / Field Action / G_0000191735

Subject: **13420 - Safety Recall - Fuel Transfer Pump Malfunction**

**GM CUSTOMER CARE AND AFTERSALES
DCS3222
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 12, 2014

Subject: 13420 - Safety Recall
Fuel Transfer Pump Malfunction

Models: 2012-13 Chevrolet Silverado and GMC Sierra Chassis Cab Vehicles
Equipped with 6.6L Diesel Engine (LML/LGH) and Dual Fuel Tanks (N2N)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 13420 today. The total number of U.S. vehicles involved is approximately 7,800. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mail date has not been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 14, 2014. A list of involved vehicle dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE