
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Monday, May 12, 2014 11:23 AM
To:
Subject: Internal notification for: G_0000191700 13434B - Customer Satisfaction Program - Air Conditioning System Inoperative or Cools Intermittently - Revised
Attachments: 13434B bulletin.pdf

Date: 5/12/2014 Ref. number: Service / Field Action / G_0000191700
Subject: **13434B - Customer Satisfaction Program - Air Conditioning System Inoperative or Cools Intermittently - Revised**

GM CUSTOMER CARE AND AFTERSALES
DCS3221
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 12, 2014

Subject: 13434B – Customer Satisfaction Program
Air Conditioning System Inoperative or Cools Intermittently
Revised Service Procedure

Models: 2013-14 Chevrolet Spark


To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

The switch installation procedure has been revised. A Caution statement has been added before Step 2, a revised illustration for Step 18 has been added, and Steps 26 & 27 have been revised. Please discard all copies of bulletin 13434A.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [13434B bulletin.pdf](#) Acrobat PDF (1.289MB)
13434B bulletin

Contact name:	E-Mail:
Department: Service - Brand Quality	Phone:
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Systems Manager, Used Vehicle Sales Manager, Warranty Administrator	