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From: Sent: To: Subject: gm\_gmssg\_q01 <nobody@gm.com> Wednesday, May 14, 2014 6:41 PM I I Internal notification for: G\_0000191919 Stop Delivery Order - All 2015 Cadillac Escalade

Date: 5/14/2014

Ref. number: Service / Field Action / G\_0000191919

Subject: Stop Delivery Order - All 2015 Cadillac Escalade

## GM CUSTOMER CARE AND AFTERSALES DCS3225 URGENT - DISTRIBUTE IMMEDIATELY

Date: May 14, 2014

Subject: Stop Delivery Order

- Models: 2015 Cadillac Escalade
- To: All Cadillac Dealers
- Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

## STOP DELIVERY ORDER

Effective immediately, stop the delivery of all 2015 model year Cadillac Escalade vehicles.

All 2015 model year Cadillac Escalade vehicles that are in dealer inventory, or may be arriving at dealerships, must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

## END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

 Contact name:
 E-Mail:

 Department:
 Service - Brand Quality

 Intended roles:
 Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

 Archives:
 6/14/2014

 Expires:
 5/14/2015