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**From:**  
**Sent:** Friday, May 09, 2014 3:00 PM  
**To:**  
**Subject:** FW: Internal notification for: G\_0000191598 2014 Spark - LLO Engine Noise - DTC P0324  
**Attachments:** GM Style Sheet.css; 2014 Spark - LLO Engine Noise - DTC P0324.htm

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**From:** gm\_gmssg\_q01 [mailto:nobody@gm.com]  
**Sent:** Friday, May 09, 2014 2:58 PM  
**To:** Beverly Ogans  
**Subject:** Internal notification for: G\_0000191598 2014 Spark - LLO Engine Noise - DTC P0324



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Date: 5/09/2014 Ref. number: Service / Service Operations / G\_0000191598  
Subject: **2014 Spark - LLO Engine Noise - DTC P0324**

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GM CUSTOMER CARE & AFTERSALES  
URGENT - DISTRIBUTE IMMEDIATELY

DATE	5/09/2014
SUBJECT	2014 Spark - Engine Noise - DTC P0324
MODELS	2014 Spark with LLO engine
TO	All Chevrolet Dealers
ATTN	Service Advisor, Service Manager, Service Technician, Warranty Administrator, Parts Manager, Sales Management

This message is being sent to notify you of two important bulletins.

#14076: Service Update for Inventory Vehicles Only - Engine Noise - DTC P0324 - Expires May 31, 2015 has been released to cover diagnostic and repair procedures for involved vehicle

#PI1207A: Spark Knock (Detonation) Type Noise, Malfunction Indicator Lamp Illuminated (MIL), DTC P0324 has been updated to include the repair procedure for customer vehicles.

Thank you for your cooperation.

END OF MESSAGE  
GM CUSTOMER CARE & AFTERSALES

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Contact name: E-Mail:  
Department: Service - Brand Quality Phone:  
Intended roles: Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator  
Archives: 5/16/2014 Expires: 5/09/2015