
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, May 15, 2014 5:45 AM
To: y.
Subject: Internal notification for: G_0000191592 14121B - Safety Recall - Transmission Oil Cooler Connection - Revised
Attachments: 14121B bulletin.pdf

Date: 5/15/2014 Ref. number: Service / Field Action / G_0000191592
Subject: **14121B - Safety Recall - Transmission Oil Cooler Connection - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3215
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 15, 2014

Subject: 14121B – Safety Recall
Transmission Oil Cooler Connection
Customer Letter Added

Models: 2014 Chevrolet Silverado Light Duty Regular Cab, Double Cab,
Crew Cab 1500 Series
2015 Chevrolet Suburban, Tahoe
2014 GMC Sierra Light Duty Regular Cab, Double Cab, Crew
Cab 1500 Series
2015 GMC Yukon, Yukon XL
Equipped with 6-Speed Automatic Transmission (MYC)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

The bulletin has been revised to include a copy of the customer letter. Please discard all copies of bulletin 14121A.

Customer Letter Mailing

The customer letter mailing will begin on May 19, 2014.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**