
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, May 09, 2014 2:56 PM
To:
Subject: Internal notification for: G_0000191588 14046A - Service Update - Goodwill for Repeat Tail Lamp Repair - Revised
Attachments: 14046A bulletin.pdf

Date: 5/09/2014 Ref. number: Service / Field Action / G_0000191588
Subject: **14046A - Service Update - Goodwill for Repeat Tail Lamp Repair - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3214
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 9, 2014

Subject: 14046A – Service Update Bulletin
Goodwill for Repeat Tail Lamp Repair

Models: 2014 Chevrolet Impala

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

The expiration date of this bulletin has been revised. Customers in Customer Satisfaction Program 14047 that are returning for a second tail lamp repair have also been added to this bulletin. Please discard all copies of bulletin 14046.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated with the additional population May 10, 2014.


Service Update Bulletin (SUB) Information Link

The SUB Information will not be loaded to GlobalConnect for this Service Update.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14046A bulletin.pdf Acrobat PDF (103.1KB)
14046A bulletin