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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Thursday, May 08, 2014 4:51 PM  
**To:**  
**Subject:** Internal notification for: G\_0000191510 14105A - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised  
**Attachments:** 14105A bulletin.pdf

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Date: 5/08/2014 Ref. number: Service / Field Action / G\_0000191510  
Subject: **14105A - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised**

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**GM CUSTOMER CARE AND AFTERSALES**  
**DCS3211**  
**URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** May 8, 2014

**Subject:** 14105A – Noncompliance Recall  
Passenger Side Instrument Panel Performance  
Labor Codes and Customer Letter Added

**Models:** 2009-14 Chevrolet Express and GMC Savana 1500 Series  
Vehicles Equipped with Passenger Side Airbag (AK)

**To:** All Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

The bulletin has been revised to include labor codes for fleet repairs and for repairs made with parts shipped from the WPC. A copy of the customer letter has also been added. Please discard all copies of bulletin 14105.


**Customer Letter Mailing**

The customer letter mailing will begin on May 19, 2014.

**END OF MESSAGE**  
**GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 14105A bulletin.pdf Acrobat PDF (464.2KB)  
14105A bulletin