
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, May 08, 2014 1:54 PM
To: |
Subject: Internal notification for: G_0000191492 14132 - Safety Recall - Lag in Acceleration
Attachments: 14132 bulletin.pdf; 14132 Inventory VINs.xlsx

Date: 5/08/2014
Subject: **14132 - Safety Recall - Lag in Acceleration**

Ref. number: Service / Field Action / G_0000191492

**GM CUSTOMER CARE AND AFTERSALES
DCS3209
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 8, 2014

Subject: 14132 - Safety Recall
Lag in Acceleration

Models: 2013 Cadillac SRX Equipped with 3.6L Engine (LFX)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14132 today. The total number of U.S. vehicles involved is approximately 51,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing date has not yet been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated May 8, 2014. A list of involved vehicle dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available May 12, 2014.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES