
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, May 07, 2014 6:15 PM
To: ---
Subject: Internal notification for: G_0000191419 14128 - Safety Recall - Release from Stop Delivery Upon Completion of Recall
Attachments: 14128 bulletin.pdf; 14128 Inventory VINs.xlsx

Date: 5/07/2014 Ref. number: Service / Field Action / G_0000191419
Subject: **14128 - Safety Recall - Release from Stop Delivery Upon Completion of Recall**

**GM CUSTOMER CARE AND AFTERSALES
DCS3203
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 7, 2014

Subject: 14128 - Safety Recall - Release from Stop Delivery Upon Completion of Recall
Incorrect Front Brake Rotor

Models: 2014 Buick LaCrosse and Chevrolet Malibu

To: All Buick and Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

General Motors is releasing Safety Recall 14128 today. The total number of U.S. vehicles involved is approximately 8,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 1, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mail date has not been determined.

Global Connect (GWM)


The "Investigate Vehicle History" (IVH) screen will be updated May 9, 2014. Please hold all warranty transactions until the VIN appears in IVH. A list of involved vehicles in dealer inventory is attached to message.

Campaign Initiation Detail Report (CIDR)


The CIDR will be available in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [14128 bulletin.pdf](#) Acrobat PDF (171.8KB)

14128 bulletin

 [14128 Inventory VINs.xlsx](#) MS Excel Workbook 2007 (158.7KB)

14128 Inventory VINs

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager, Warranty Administrator

Archives: 6/07/2014

Expires: 5/07/2015