



Date: 5/07/2014

Ref. number: Service / Service Operations / G_0000191403

Subject: **Front License Plate Bracket – RPO VK3**

GM CUSTOMER CARE & AFTERSALES

URGENT - DISTRIBUTE IMMEDIATELY

DATE	May 7, 2014
SUBJECT	Front License Plate Bracket – RPO VK3
MODELS	2014 Camaro (built between 1/29/14 – 3/31/14)
TO	All Chevrolet Dealers
ATTN	Parts Manager, Parts Counter Person, Service Manager, Sales Manager, Warranty Administrator

Please share this information with your New Car Prep Person/Team.

This issue affects cars built January 29th thru March 31st, 2014 with RPO VK3 – Front License Plate Bracket.

As previously communicated, vehicles built between January 29 – March 31, 2014 may have been shipped without the front license plate brackets.

Do not order replacement parts from Service or submit warranty claims for these parts.

Front license plate brackets have been shipped to dealers and should start arriving by Thursday, May 9th. The shipment will include parts for both V6 and SS vehicles as well as a copy of the VIN list based on the dealer ship-to location.

Dealer Action:

- Based on VIN list and associated part number, insure the license plate bracket is installed.
- Labor time for installation of the license plate bracket is included in the PDI time.
- No warranty claim should be submitted.

We apologize for any inconvenience this has caused.

Thank you for your cooperation.

END OF MESSAGE

GM CUSTOMER CARE & AFTERSALES

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone: -

Intended roles: Parts Counter Person, Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator

Archives: 7/07/2014

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