

Subject: Stop Delivery Message

The message below was sent to dealers today.

 **Stop Sale**

Date: 5/01/2014

Ref. number: Service / Field Action / G_0000191081

Subject: **Stop Delivery Order - Certain 2014 Buick LaCrosse and Chevrolet Malibu**

GM CUSTOMER CARE AND AFTERSALES

DCS3200
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 1, 2014

Subject: Stop Delivery Order

Models: 2014 Buick LaCrosse and Chevrolet Malibu

To: All Buick and Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2014 model year Buick LaCrosse and Chevrolet Malibu vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2014 model year Buick LaCrosse and Chevrolet Malibu vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2014 model year Buick LaCrosse and Chevrolet Malibu vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 2014 LaCrosse-Malibu Stop Delivery VINs.xlsx MS Excel Workbook 2007 (158.8KB)
2014 LaCrosse-Malibu Stop Delivery VINs

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 6/01/2014

Expires: 5/01/2015