From:

gm_gmssg_q01 <nobody@gm.com>

Sent:

Monday, April 28, 2014 6:09 PM

To:

Subject:

Internal notification for: G 0000190778 14134 - Service Update Bulletin - OBDII

Noncompliance - Misfire Detection

Attachments:

14134 VIN List.xlsx

Date: 4/28/2014

Ref. number: Service / Field Action / G_0000190778

Subject: 14134 - Service Update Bulletin - OBDII Noncompliance - Misfire Detection

GM CUSTOMER CARE AND AFTERSALES DCS3198 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

April 28, 2014

Subject:

14134 - Service Update Bulletin

OBDII Noncompliance - Misfire Detection

Models:

2014 Chevrolet Cruze

Equipped with Manual Transmission (RPO LUV)

To:

All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is releasing Service Update Bulletin 14134 today. The total number of U.S. vehicles involved is five. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History screen will be updated in the near future. A list of the involved vehicles is attached.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES