From: Sent:

am amssa a01 <nobody@am.com> Sunday, April 27, 2014 2:54 PM

To:

Subject:

Internal notification for: G 0000190699 12050B - Customer Satisfaction Program - Rear

Axle Grinding Noise, Vibration - Inspect Rear Axle - Expiration Date Extended

Attachments:

12050B bulletin.pdf

Date: 4/27/2014

Ref. number: Service / Field Action / G_0000190699

Subject: 12050B - Customer Satisfaction Program - Rear Axle Grinding Noise, Vibration - Inspect Rear Axle - Expiration Date Extended

GM CUSTOMER CARE AND AFTERSALES DCS3197 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

April 27, 2014

Subject:

12050B - Customer Satisfaction Program

Rear Axle Grinding Noise, Vibration - Inspect Rear Axle

Expiration Date Extended

Models:

2011-12 Chevrolet Express and GMC Savana; 2011-12 Chevrolet

Silverado and Suburban 2500 Series; GMC Sierra and Yukon XL.

2500 Series Equipped with 10.5" Rear Axle

To:

All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

The expiration date for this bulletin has been extended to April 30, 2015. Please discard all copies of bulletin 12050A.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12050B bulletin.pdf Acrobat PDF (1.211MB) 12050B bulletin

Contact name:

F-Mail

Department: Service - Brand Quality

Phone: