

From:
Sent: Wednesday, April 30, 2014 8:33 AM
To: L
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Subject: FW: Internal notification for: G_0000190941 Accessory DVD Player – P/N 22924616
Attachments: GM Style Sheet.css



Date: 4/30/2014

Ref. number: Service / Service
 Operations / G_0000190941

Subject: **Accessory DVD Player – P/N 22924616**

**GM CUSTOMER CARE & AFTERSALES
 URGENT - DISTRIBUTE IMMEDIATELY**

DATE	April 30, 2014
SUBJECT	Accessory DVD Player – P/N 22924616
MODELS	2015 Chevrolet Tahoe / Suburban & Silverado HD 2014 Chevrolet Silverado LD 2015 GMC Yukon, Yukon XL, Yukon Denali & Sierra HD 2014 GMC Sierra LD 2015 Cadillac Escalade, Escalade ESV
TO	All Chevrolet Dealers All GMC Dealers ALL Cadillac Dealers
ATTN	Parts Manager, Parts Counter Person, Service Advisor, Service Manager, Service Technician, Sales Manager, Warranty Administrator

Due to a concern with the Accessory DVD Player P/N 22924616, the kits are on STOP SALE and these parts need to be returned. Please contact your local ADI, if they have not reached out to your location in order to return the parts.

If you had Customers that had a DVD player installed, there will be a future communication on the next steps to follow.

We apologize for any inconvenience this may have caused.

Thank you for your cooperation.

END OF MESSAGE

GM CUSTOMER CARE & AFTERSALES (CCA)