

From:
Sent: Friday, April 11, 2014 9:32 AM
To:
Subject: FW: Internal notification for: G_0000189797 PI0962B Radio Software USB Delivered in DWD Package

FYI



Date: 4/11/2014 Ref. number: Service / Service Operations / G_0000189797
Subject: **PI0962B Radio Software USB Delivered in DWD Package**

GM CUSTOMER CARE & AFTERSALES
URGENT - DISTRIBUTE IMMEDIATELY

DATE	10-April-2014	
SUBJECT	PI0962B Radio Software USB Delivered in DWD Package	
MODELS	2013-2014 Buick Enclave	
	2013-2014 Chevrolet Traverse	
	2014 Chevrolet Captiva	
	2013-2014 GMC Acadia	
	Equipped with Radio RPO UHU, UG4, UGU, UGY, UGX, UHW or UHV	
TO	All Chevrolet Dealers All Buick Dealers All GMC Dealers	
ATTN	Service Advisor Service Manager Service Technician	

Software to support PI0962B has been shipped on a red USB flash drive in the latest DealerWorld package. Please check for this shipment before requesting an additional USB from the Warranty Parts Center.

Thank you for your cooperation.

END OF MESSAGE
GM CUSTOMER CARE & AFTERSALES

Contact name:
Department: Service - Brand Quality
Intended roles: Service Advisor, Service Manager, Service Technician
Archives: 7/11/2014

E-Mail:
Phone: 586 575 1120
Expires: 4/11/2015