
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, April 17, 2014 1:35 PM
To:
Subject: Internal notification for: G_0000190294 13410 - Emission Recall - LPG Fuel Pump Wear
Attachments: 13410 bulletin.pdf; 13410 Involved VINs.xlsx

Date: 4/17/2014

Ref. number: Service / Field Action / G_0000190294

Subject: **13410 - Emission Recall - LPG Fuel Pump Wear**

**GM CUSTOMER CARE AND AFTERSALES
DCS3189
URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 17, 2014

Subject: 13410 – Emission Recall
Liquefied Petroleum Gas (LPG) Fuel Pump Wear

Models: 2012-13 Chevrolet Express Cutaway Van Equipped with 3-Tank
LPG system (KO7 with UFM)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

CleanFUEL is conducting this emission recall. For the convenience of our customers, General Motors has agreed to assist in administering this recall through its Chevrolet dealers. The total number of U.S. vehicles involved is approximately 100. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on May 2, 2014.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated April 18, 2014. A list of involved vehicle attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available April 25, 2014.