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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Tuesday, April 15, 2014 7:42 AM  
**To:**  
**Subject:** Internal notification for: G\_0000190030 14082A - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised  
**Attachments:** 14082A bulletin.pdf

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Date: 4/15/2014 Ref. number: Service / Field Action / G\_0000190030  
Subject: **14082A - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3187  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** April 15, 2014

**Subject:** 14082A – Noncompliance Recall  
Passenger Side Instrument Panel Performance  
Revised Service Procedure / Customer Letter Added

**Models:** 2009-14 Chevrolet Express and GMC Savana 2500/3500 Series  
Equipped with Front Passenger Side Airbag (AK5) and GVWR of  
10,000 Pounds (4536 kg) and Below

**To:** All Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

The bulletin has been revised to add Step 3 to the service procedure, and to add a copy of the customer letter. Please discard all copies of bulletin 14082.


**Customer Letter Mailing**

The customer letter mailing will begin the week of April 28, 2014.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 14082A bulletin.pdf Acrobat PDF (323.3KB)  
14082A bulletin