
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, April 11, 2014 11:20 AM
To:
Subject: Internal notification for: G_0000189691 14122 - Service Update - A/C Compressor Refrigerant Oil Level
Attachments: 14122 bulletin.pdf; 14122 Involved VINs.xlsx

Date: 4/11/2014 Ref. number: Service / Field Action / G_0000189691
Subject: **14122 - Service Update - A/C Compressor Refrigerant Oil Level**

**GM CUSTOMER CARE AND AFTERSALES
DCS3181
URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 11, 2014

Subject: 14122 – Service Update Bulletin
A/C Compressor Refrigerant Oil Level

Models: 2014 Chevrolet Volt

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 14122 today. The total number of U.S. vehicles involved is 8. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated April 12, 2014. A list of involved vehicles in dealer inventory is attached to this message.


Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [14122_bulletin.pdf](#) Acrobat PDF (118.9KB)
14122 bulletin

 [14122_Involved_VINs.xlsx](#) MS Excel Workbook 2007 (9.860KB)