

From:
Sent: Wednesday, April 02, 2014 9:29 AM
To:
Subject: FW: Internal notification for: G_0000189037 Front License Plate Bracket – RPO VK3
Attachments: Front License Plate Bracket – RPO VK3.htm

From: gm_gmssg_q01 [mailto:nobody@gm.com]
Sent: Wednesday, April 02, 2014 9:13 AM
To: Beverly Ogans
Subject: Internal notification for: G_0000189037 Front License Plate Bracket – RPO VK3



Date: 4/02/2014 Ref. number: Service / Service Operations / G_0000189037
Subject: **Front License Plate Bracket – RPO VK3**

GM CUSTOMER CARE & AFTERSALES
URGENT - DISTRIBUTE IMMEDIATELY

DATE	April 2, 2014
SUBJECT	Front License Plate Bracket – RPO VK3
MODELS	2014 Camaro (built between 1/29/14 – 3/31/14)
TO	All Chevrolet Dealers
ATTN	Parts Manager, Parts Counter Person, Service Manager, Sales Manager, Warranty Administrator

Please share this information with your New Car Prep Person/Team.

This issue affects cars built January 29th thru March 31st, 2014 with RPO VK3 – Front License Plate Bracket.

It has come to our attention that vehicles may have been shipped without the front license plate brackets.

Do not order replacement parts from Service or submit warranty claims for these parts.

We are working on a plan to ship the necessary parts to dealers.

This communication will be updated as more details become available.

We apologize for any inconvenience this has caused.

Thank you for your cooperation.

END OF MESSAGE
GM CUSTOMER CARE & AFTERSALES

Contact name: E-Mail
Department: Service - Brand Quality Phone: -
Intended roles: Parts Counter Person, Parts Manager, Sales Management, Service Advisor, Service Manager, Warranty Administrator
Archives: 5/02/2014 Expires: 4/02/2015