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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, March 28, 2014 8:52 PM  
**To:**  
**Subject:** Internal notification for: G\_0000188600 14121 - Safety Recall - Stop Delivery Until Safety Recall Has Been Performed on the Vehicle  
**Attachments:** 14121 bulletin.pdf; 14121 Inventory VINs.xlsx

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Date: 3/28/2014 Ref. number: Service / Field Action / G\_0000188600  
Subject: 14121 - Safety Recall - Stop Delivery Until Safety Recall Has Been Performed on the Vehicle

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3172  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** March 28, 2014

**Subject:** 14121 - Safety Recall – Stop Delivery Until Safety Recall Has Been Performed on the Vehicle  
Transmission Oil Cooler Connection

**Models:** 2014 Chevrolet Silverado Light Duty Regular Cab, Double Cab, Crew Cab 1500 Series  
2015 Chevrolet Suburban, Tahoe  
2014 GMC Sierra Light Duty Regular Cab, Double Cab, Crew Cab 1500 Series  
2015 GMC Yukon, Yukon XL  
Equipped with 6-Speed Automatic Transmission (MYC)

**To:** All Chevrolet and GMC Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14121 today. Please see the attached bulletin for details.

Involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes or left unattended with the engine on until the repair contained in the bulletin has been performed.

**Customer Letter Mailing**

The customer letter mail date has not yet been determined.

**Global Connect (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated the week of March 31, 2014. A list of involved vehicles in dealer inventory is attached to this message.

**Campaign Initiation Detail Report (CIDR)**


The CIDR will be available in the near future.


END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 [14121 bulletin.pdf](#) Acrobat PDF (393.2KB)  
14121 bulletin

 [14121 Inventory VINs.xlsx](#) MS Excel Workbook 2007 (4.532MB)  
14121 Inventory VINs

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Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 4/28/2014

Expires: 3/28/2015