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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Thursday, March 27, 2014 7:09 PM  
**To:**  
**Subject:** Internal notification for: G\_0000188493 Stop Delivery Order - 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)  
**Attachments:** Cruze US Stock BAC List.xlsx

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Date: 3/27/2014 Ref. number: Service / Field Action / G\_0000188493  
Subject: **Stop Delivery Order - 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)**

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**GM CUSTOMER CARE AND AFTERSALES**  
**DCS3167**  
**URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** March 27, 2014

**Subject:** Stop Delivery Order

**Models:** 2013-2014 Chevrolet Cruze Equipped with 1.4L Turbo Engine (LUV)

**To:** All Chevrolet Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013-2014 model year Chevrolet Cruze vehicles equipped with a 1.4L turbo engine (LUV). The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013-2014 model year Chevrolet Cruze vehicles equipped with a 1.4L turbo engine (LUV) that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Chevrolet Cruze vehicles equipped with a 1.4L turbo engine (LUV) in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 Cruze US Stock BAC List.xlsx MS Excel Workbook 2007 (477.3KB)  
Cruze US Stock BAC List

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Contact name:

Department: Service - Brand Quality

Phone: !

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 9/27/2014

Expires: 3/27/2015