
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, March 26, 2014 10:08 PM
To:
Subject: Internal notification for: G_0000188402 14087 - Noncompliance Recall - Electronic Stability Control System - Stop Delivery Release
Attachments: 14087 Bulletin.pdf; 14087 US Inventory VIN List.xlsx

Date: 3/26/2014

Ref. number: Service / Field Action / G_0000188402

Subject: **14087 - Noncompliance Recall - Electronic Stability Control System - Stop Delivery Release**

**GM CUSTOMER CARE AND AFTERSALES
DCS3168
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 26, 2014

Subject: 14087 - Noncompliance Recall
Electronic Stability Control System
Stop Delivery Release

Models: 2014 Cadillac ELR Without Adaptive Cruise Control (-UGN)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Noncompliance Recall 14087 today. The total number of U.S. vehicles involved is 655. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 19, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Customer Letter Mailing

The customer letter mailing has not yet been scheduled.

Global Warranty Management (GWM)


The Investigate Vehicle History screen will be updated in GWM in the near future. However, a list of involved vehicles in dealer inventory is attached to this message. Dealers should hold all warranty transactions until GWM has been updated.


Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 [14087 Bulletin.pdf](#) Acrobat PDF (150.1KB)
14087 Bulletin

 [14087 US Inventory VIN List.xlsx](#) MS Excel Workbook 2007 (24.59KB)
14087 US Inventory VIN List

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 9/26/2014

Expires: 3/26/2015