
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, March 25, 2014 1:54 PM
To:
Subject: Internal notification for: G_0000188163 14030 - Safety Recall - Release from Stop Delivery Upon Completion of Recall
Attachments: 14030 bulletin.pdf; 14030 Inventory VINs.xlsx

Date: 3/25/2014

Ref. number: Service / Field Action / G_0000188163

Subject: **14030 - Safety Recall - Release from Stop Delivery Upon Completion of Recall**

**GM CUSTOMER CARE AND AFTERSALES
DCS3165
URGENT - DISTRIBUTE IMMEDIATELY**

Date: March 25, 2014

Subject: 14030 - Safety Recall – Release from Stop Delivery Upon Completion of Recall
Side Impact Airbag Connector

Models: Some 2008-09 and all 2010-13 Buick Enclave and GMC Acadia; some 2009 and all 2010-13 Chevrolet Traverse; and some 2008-09 and all 2010 Saturn OUTLOOK

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14030 today. The total number of U.S. vehicles involved is approximately 1.2 million. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 14, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Dealers should be aware that initial inventory of required parts is limited but growing quickly. Dealers are asked not to order excessive shelf stock at the beginning; an initial order will be pre-shipped to all dealers beginning March 27, 2014. Please place any emergency orders as required.

In addition, the shrink tubing is provided in a Merchandising Package of 10 pcs – which means that if you order one piece, you will get a package of 10 tubes. Since each repair takes one to two pieces, one package will be enough for a minimum of five vehicle repairs.

Customer Letter Mailing

The customer letter mailing date has not yet been determined.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen was updated March 19, 2014. A list of involved vehicle dealer inventory is attached to this message.


Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 14030 bulletin.pdf Acrobat PDF (1.047MB)

14030 bulletin

 14030 Inventory VINs.xlsx MS Excel Workbook 2007 (60.81KB)

14030 Inventory VINs

Contact name:

Department: Service - Brand Quality

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 4/25/2014

E-Mail:

Phone:

Expires: 3/25/2015