

**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Monday, March 10, 2014 5:09 PM  
**To:**  
**Subject:** Internal notification for: G\_0000187292 Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Involved Vehicle Population Expanded  
**Attachments:** US Stock BAC File 3.10.14.xlsx

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Date: 3/10/2014 Ref. number: Service / Field Action / G\_0000187292  
Subject: **Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Involved Vehicle Population Expanded**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3155  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** March 10, 2014

**Subject:** Stop Delivery Order

**Models:** 2013-2014 Chevrolet Express and GMC Savana  
Involved Vehicle Population Expanded

**To:** All Chevrolet and GMC Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**INVOLVED VEHICLE POPULATION EXPANDED**

**STOP DELIVERY ORDER**

On March 7, 2014 a stop delivery order was issued for certain 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with RPO AK5 and C4M or 9E9 or C6Y. The purpose of this message is to advise you the involved vehicle population has expanded due to the inclusion of additional RPO combinations. The involved RPO combinations are listed below for your reference.

AK5 & Q4B	AK5 & C6A	AK5 & C7Q	AK5 & 9E6	AK5 & C6P
AK5 & 9E7	AK5 & C5F	AK5 & C6Y	AK5 & C7A	AK5 & C4K
AK5 & C5Z	AK5 & 9E9	AK5 & C4M	AK5 & 9E8	

Effective immediately, stop the delivery of certain 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with one of the RPO combinations listed above. The attached file also provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer

Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with one of the RPO combinations listed above that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Chevrolet Express and GMC Savana vehicles in dealer inventory that are not equipped with one of the RPO combinations listed above and are not listed in the attached file are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

 [US Stock BAC File 3.10.14.xlsx](#) MS Excel Workbook 2007 (447.1KB)  
US Stock BAC File 3.10.14

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Contact name: \*

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 9/10/2014

Expires: 3/10/2015