From:

qm_gmssg_q01 <nobody@gm.com> Wednesday, February 26, 2014 11:39 AM

Sent: To:

Subject:

Internal notification for: G 0000186332 Stop Delivery Order - Certain 2015 Chevrolet

Silverado and GMC Sierra HD Vehicles

Attachments:

2015 Silverado-Sierra HD Stop Delivery.xlsx

Date: 2/26/2014

Ref. number: Service / Field Action / G_0000186332

Subject: Stop Delivery Order - Certain 2015 Chevrolet Silverado and GMC Sierra HD Vehicles

GM CUSTOMER CARE AND AFTERSALES DCS3145 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

February 26, 2014

Subject:

Stop Delivery Order

Models:

Certain 2015 Chevrolet Silverado HD and GMC Sierra HD

Equipped with Diesel Engines

To:

All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Parts and Service Director,

and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles. The attached list of 51 vehicles provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles that are identified on the attached list were recently shipped from the assembly plant and may have just arrived or will be arriving shortly at their destination dealers. Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

All other 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

2015 Silverado-Sierra HD Stop Delivery.xisx MS Excel Workbook 2007 (9.410KB)

2015 Silverado-Sierra HD Stop Delivery VINs

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Expires: 2/26/2015 Archives: 3/26/2014