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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, March 07, 2014 7:13 PM  
**To:** .....  
**Subject:** Internal notification for: G\_0000187216 Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Equipped with RPO AK5 and C4M or 9E9 or C6Y - Revised VIN File Attached – Discard Previous File  
**Attachments:** REVISED - US Stock BAC listing.xlsx

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Date: 3/07/2014 Ref. number: Service / Field Action / G\_0000187216  
Subject: **Stop Delivery Order - 2013-2014 Chevrolet Express and GMC Savana - Equipped with RPO AK5 and C4M or 9E9 or C6Y - Revised VIN File Attached – Discard Previous File**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3153  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** March 7, 2014

**Subject:** Stop Delivery Order

**Models:** 2013-2014 Chevrolet Express and GMC Savana  
Equipped with RPO AK5 and C4M or 9E9 or C6Y  
Revised VIN File Attached – Discard Previous File

**To:** All Chevrolet and GMC Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
and Service Manager

**REVISED VIN FILE ATTACHED – DISCARD PREVIOUS FILE**

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with RPO AK5 and C4M or 9E9 or C6Y. The attached file provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

All 2013-2014 model year Chevrolet Express and GMC Savana vehicles equipped with RPO AK5 and C4M or 9E9 or C6Y that are in dealer inventory and listed in the attached file must be held and not

delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Chevrolet Express and GMC Savana vehicles in dealer inventory that are not listed in the attached file are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

**END OF MESSAGE**  
**GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 [REVISED - US Stock BAC listing.xlsx](#) MS Excel Workbook 2007 (134.9KB)  
REVISED - US Stock BAC listing

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Contact name:

Department: Service - Brand Quality

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 9/07/2014

E-Mail:

Phone:

Expires: 3/07/2015