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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Friday, March 14, 2014 4:12 PM  
**To:**  
**Subject:** Internal notification for: G\_0000187696 Stop Delivery Order for Upcoming Safety Recall 14062 - Brake Booster Pump  
**Attachments:** 14062 Stop Delivery VINs.xlsx

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Date: 3/14/2014 Ref. number: Service / Field Action / G\_0000187696  
Subject: **Stop Delivery Order for Upcoming Safety Recall 14062 - Brake Booster Pump**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3158  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** March 14, 2014

**Subject:** Stop Delivery Order for Upcoming Safety Recall 14062  
Brake Booster Pump – Secure Cavity Plug

**Models:** 2013-14 Cadillac XTS

**To:** All Cadillac Dealers

**Attention:** Dealer, Dealer Principal, General Manager, General Sales Manager,  
Service Manager, Parts and Service Director, New Vehicle Sales  
Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2013-2014 model year Cadillac XTS vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing this safety recall. The total number of involved U.S. vehicles is approximately 64,000.

Pressure within the brake booster pump harness may cause the brake booster pump cavity plug to dislodge. This could allow contamination of the brake booster pump relay connector. If there is sufficient contamination of the relay connector, it may cause a short and melt the connector, which

could cause a fire. To correct this condition, dealers are to secure the cavity plug to prevent it from dislodging from the brake booster pump.

All 2013-2014 model year Cadillac XTS vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2013-2014 model year Cadillac XTS vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.


Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**

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Message Attachment(s):

 [14062 Stop Delivery VINs.xlsx](#) MS Excel Workbook 2007 (331.7KB)  
14062 Stop Delivery VINs

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Contact name:

Department: Service - Brand Quality

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager,

Archives: 4/14/2014

E-Mail:

Phone:

New Vehicle Sales Manager, Parts & Service Director, Service Manager

Expires: 3/14/2015