
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, May 07, 2014 11:55 AM
To:
Subject: Internal notification for: G_0000191373 14082B - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised
Attachments: 14082B bulletin.pdf

Date: 5/07/2014 Ref. number: Service / Field Action / G_0000191373
Subject: **14082B - Noncompliance Recall - Passenger Side Instrument Panel Performance - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3201
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 7, 2014

Subject: 14082B -- Noncompliance Recall
Passenger Side Instrument Panel Performance
Revised Warranty Transaction Information Section

Models: 2009-14 Chevrolet Express and GMC Savana 2500/3500 Series
Equipped with Front Passenger Side Airbag (AK5) and GVWR of
10,000 Pounds (4536 kg) and Below


To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

The bulletin has been revised to add a labor code for fleet repairs made with fleet-provided parts, or repairs performed with a part shipped from the WPC. Please discard all copies of bulletin 14082A.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 [14082B bulletin.pdf](#) Acrobat PDF (324.4KB)
14082B bulletin

Contact name:
Department: Service - Brand Quality

E-Mail:
Phone: