
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Wednesday, February 26, 2014 1:56 PM
To:
Subject: Internal notification for: G_0000186344 Stop Delivery Order - Certain 2015 Chevrolet Silverado HD and GMC Sierra HD
Attachments: 2105 Silverado-Sierra HD Stop Delivery.xlsx

Date: 2/26/2014 Ref. number: Service / Field Action / G_0000186344
Subject: **Stop Delivery Order - Certain 2015 Chevrolet Silverado HD and GMC Sierra HD**

GM CUSTOMER CARE AND AFTERSALES
DCS3148
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 26, 2014
Subject: Stop Delivery Order
Models: Certain 2015 Chevrolet Silverado HD and GMC Sierra HD
To: All Chevrolet and GMC Dealers
Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles. The attached list of 27 vehicles provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles that are identified on the attached list were recently shipped from the assembly plant and may have just arrived or will be arriving shortly at their destination dealers. **Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.**


All other 2015 model year Chevrolet Silverado HD and GMC Sierra HD vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [2105 Silverado-Sierra HD Stop Delivery.xlsx](#) MS Excel Workbook 2007 (9.101KB)
2015 Silverado-Sierra HD Stop Delivery VINs

Contact name:

E-Mail: __

Department: Service - Brand Quality

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Service Manager

Archives: 3/26/2014

Expires: 2/26/2015