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**From:** gm\_gmssg\_q01 <nobody@gm.com>  
**Sent:** Wednesday, April 23, 2014 3:57 PM  
**To:** .....  
**Subject:** Internal notification for: G\_0000190518 14030A - Safety Recall - Side Impact Airbag Connector - Revised  
**Attachments:** 14030A bulletin.pdf; 14030 letter.pdf

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Date: 4/23/2014 Ref. number: Service / Field Action / G\_0000190518  
Subject: **14030A - Safety Recall - Side Impact Airbag Connector - Revised**

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3192  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** April 23, 2014

**Subject:** 14030A – Safety Recall  
Side Impact Airbag Connector  
Revised Service Procedure & Customer Mailing

**Models:** Some 2008-09 and all 2010-13 Buick Enclave and GMC Acadia;  
some 2009 and all 2010-13 Chevrolet Traverse; and some 2008-  
09 and all 2010 Saturn OUTLOOK

**To:** All GM Dealers

**Attention:** General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

The service procedure has been revised. A revision has been made to the Note statement before Step 5, and a Note statement has been added before Step 10. Please discard all copies of bulletin 14030.

In addition, the customer letter mailing will begin April 29, 2014. The letter will inform the customer of the recall. It will also inform them that parts are not available for the repair but that they will receive another letter when parts are available. A sample copy of the letter is attached to this message (actual letter may vary slightly).

**END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES**