

From:
Sent: Monday, March 10, 2014 2:09 PM
To:
Subject: FW: Internal notification for: G_0000187283 Loose Inside Rear View Mirror
Attachments: PI1187.pdf

From: gm_gmssg_q01 [mailto:nobody@gm.com]
Sent: Monday, March 10, 2014 2:07 PM
To: Beverly Ogans
Subject: Internal notification for: G_0000187283 Loose Inside Rear View Mirror



Date: 3/10/2014 Ref. number: Service / Service Operations / G_0000187283
 Subject: **Loose Inside Rear View Mirror**

GM CUSTOMER CARE & AFTERSALES
 URGENT - DISTRIBUTE IMMEDIATELY

| | |
|---------|---|
| DATE | March 10, 2014 |
| SUBJECT | Loose Inside Rear View Mirror |
| MODELS | 2014-2015 Buick LaCrosse, Regal 2013-2015 Cadillac SRX 2014-2015 Cadillac ATS, CTS (VIN Code A), XTS 2014-2015 Chevrolet Impala (VIN Code 1), Silverado 1500 2015 Chevrolet Suburban, Tahoe 2014-2015 GMC Sierra 1500 2015 GMC Yukon, Yukon XL, Yukon Denali, Yukon XL Denali |
| TO | Buick, Chevrolet, GMC and Cadillac Dealers |
| ATTN | Service Managers, Service Advisors, Service Technicians |

Dealers should review PI1187 for new information on Loose Inside Rear View Mirror. For the vehicles listed in the bulletin, dealers are not to reattach the bracket onto the windshield. The vehicles listed in the bulletin have a revised bracket design (picture shown in bulletin) that is not serviceable.

END OF MESSAGE
 GM CUSTOMER CARE & AFTERSALES

Message Attachment(s):

[PI1187.pdf](#) Acrobat PDF (110.9KB)
 PI1187

Contact name: E-Mail: _____
 Department: Service - Brand Quality Phone: -
 Intended roles: Service Advisor, Service Manager, Service Technician
 Archives: 6/10/2014 Expires: 3/10/2015