
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, May 08, 2014 4:33 PM
To: 1
Subject: Internal notification for: G_0000191511 14007 - Safety Recall - Inaccurate Fuel Level Readings
Attachments: 14007 Bulletin.pdf; 14007 US Dealer Stock.xlsx

Date: 5/08/2014

Ref. number: Service / Field Action / G_0000191511

Subject: **14007 - Safety Recall - Inaccurate Fuel Level Readings**

**GM CUSTOMER CARE AND AFTERSALES
DCS3210
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 8, 2014

Subject: 14007 - Safety Recall
Inaccurate Fuel Level Readings

Models: 2014 Buick Enclave
2014 Chevrolet Traverse
2014 GMC Acadia

To: All Buick, Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14007 today. The total number of U.S. vehicles involved is 51,640. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated on May 12, 2014. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.