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**From:**  
**Sent:** Thursday, March 27, 2014 11:42 AM  
**To:**  
**Subject:** FW: Internal notification for: G\_0000188445 Information on #13426: Customer Satisfaction - Tail Lamp Gasket Seal - (Feb 27, 2014) For Vehicles Not Identified in GWM  
**Attachments:** Information on #13426 Customer Satisfaction - Tail Lamp Gasket Seal - (Feb 27, 2014) For Vehicles Not Identified in GWM.htm

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**From:** gm\_gmssg\_q01 [mailto:nobody@gm.com]  
**Sent:** Thursday, March 27, 2014 11:41 AM  
**To:** Beverly Ogans  
**Subject:** Internal notification for: G\_0000188445 Information on #13426: Customer Satisfaction - Tail Lamp Gasket Seal - (Feb 27, 2014) For Vehicles Not Identified in GWM



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Date: 3/27/2014 Ref. number: Service / Service Operations / G\_0000188445  
Subject: **Information on #13426: Customer Satisfaction - Tail Lamp Gasket Seal - (Feb 27, 2014) For Vehicles Not Identified in GWM**

GM CUSTOMER CARE & AFTERSALES  
URGENT - DISTRIBUTE IMMEDIATELY

DATE	3/27/2014
SUBJECT	Information on #13426: Customer Satisfaction - Tail Lamp Gasket Seal - (Feb 27, 2014) For Vehicles Not Identified in GWM
MODELS	2014 Impala (new body style)
TO	All Chevrolet Dealers
ATTN	Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator

All involved vehicles are identified by VIN on the Investigate Vehicle History screen in GM Global Warranty Management system. It is important to verify eligibility because not all similar vehicles are involved in this field action.

For those vehicles NOT identified in Global Warranty Management system that have water leak in the rear compartment, refer to the following engineering request and please call the engineering contacts listed in this following bulletin prior to any part replacement:

#PIE0277: Engineering Information - Water Leak in Rear Compartment - (Jan 28, 2014)

Thank you for your cooperation.

END OF MESSAGE  
GM CUSTOMER CARE & AFTERSALES

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Contact name: :  
Department: Service - Brand Quality Phone: -  
Intended roles: Parts Manager, Sales Management, Service Advisor, Service Manager, Service Technician, Warranty Administrator  
Archives: 6/27/2014 Expires: 3/27/2015