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From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, February 25, 2014 3:01 PM
To:
Subject: Internal notification for: G_0000186251 09132E - Customer Satisfaction Program - Power Steering Hose Leak - Revised
Attachments: 09132E bulletin.pdf

Date: 2/25/2014 Ref. number: Service / Field Action / G_0000186251
Subject: **09132E - Customer Satisfaction Program - Power Steering Hose Leak - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3142
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 25, 2014

Subject: 09132E – Customer Satisfaction Program
Power Steering Hose Leak
Expiration Date Extended

Models: 2006 Chevrolet Impala, Monte Carlo (V6 & V8 Engine); 2005-06
Pontiac Grand Prix (V8 Engine)


To: All Buick, Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

The expiration date for Customer Satisfaction Program 09132E has been extended to February 28, 2015. Please discard all copies of bulletin 09132D.

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 09132E bulletin.pdf Acrobat PDF (0.988MB)
09132E bulletin

Contact name:	E-Mail
Department: Service - Brand Quality	Phone:
Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator	