From: Sent:

gm\_gmssg\_q01 <nobody@gm.com> Tuesday, February 18, 2014 5:17 AM

To:

Subject:

Internal notification for: G\_0000185460 13429 - Service Update - Hazard Warning

Lamps Activation When Vehicle Unattended

Attachments:

13429 bulletin.pdf; 13429 Inventory VINs.xlsx

Date: 2/18/2014

Ref. number: Service / Field Action / G\_0000185460

Subject: 13429 - Service Update - Hazard Warning Lamps Activation When Vehicle Unattended

## **GM CUSTOMER CARE AND AFTERSALES** DCS3138 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

February 18, 2014

Subject:

13429 - Service Update Bulletin

Hazard Warning Lamps Activation When Vehicle Unattended

Models:

2014 Cadillac CTS

To:

All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, New Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Service Update Bulletin 13429 today. The total number of U.S. vehicles involved is approximately 16,000. Please see the attached bulletin for details.

## Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 18, 2014. A list of involved vehicles in dealer inventory is attached to this message.

## Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

## **END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

13429 bulletin.pdf Acrobat PDF (218.1KB)

13429 Inventory VINs.xlsx MS Excel Workbook 2007 (229.7KB)